





Managed Services Expertise:

Providing AWS Managed Services for Maggie's Centres

The Client

Maggie's Centres is a charity offering free support to people with cancer and their families. Working alongside NHS hospitals and online, they run a network of centres in the UK and abroad, providing support, money worry advice and guidance on treatments. Their aim being: 'nobody loses the joy of living in the fear of dying'.

The Challenge

An effectively run and operational website is crucial for the charity; raising funds and providing online/offline help for those who seek it. This meant they needed a site that was:

- cost-effective, so that more could be spent on care
- secure and resilient, so that doner data was safe
- demand resilient, so that any fluctuations in donation giving (such as high donation giving activity due to high-profile, fund-raising events) wouldn't cause the website to crash



Get in touch:

Head office: Brunel Business Park, Jessop Close, Newark, Nottinghamshire NG24 2AG

Results at a glance

Successful build and design of auto-scaling groups that respond dynamically to customer-demand

 Seamless move from their old website to their new website

Cost-saving service

It was clear that Maggie's required a digital platform that had the ability to scale with demand and be secure.

The Approach

Our recommendation was Amazon Web Services (AWS) because of its ability to scale with demand and due to its excellent reputation for security and resilience.

Their challenges also gave us the opportunity to present ourselves as a partner of choice by focusing on:

- being a reliable managed service provider with expertise and experience as an AWS Managed Service Partner
- our ability and expertise in designing and running systems that can be relied upon
 - 0333 220 0222
 - hello@digitalspace.co.uk
 - 🛪 www.digitalspace.co.uk







The Solution

Working as an AWS Managed Service Partner, we built a new home for the website that:

- used auto-scaling to dynamically respond to friends and donors' giving demands
- had low running costs
- was designed and run with built-in security and resilience

The Results

We successfully migrated the existing website to its new digital home and have continued to provide a managed service for Maggie's, ensuring they can focus on what they do best: providing care and support for those who seek their help and the time to focus on their goal of growing their network of centres.



Get in touch:

Head office: Brunel Business Park, Jessop Close, Newark, Nottinghamshire NG24 2AG

What our client says

AWS and Digital Space have helped provide the reliable service that our friends and donors need - flexibly supporting the peaks in demand during big fundraising events.

Digital Space also monitors and supports our service, intercepting and rectifying issues so we don't have to worry."

Nora Lahrech, Digital Development and Performance Manager, Maggie's Centres

Why us

AWS Managed Service Partner since 2015

NHS experience since 2017

Amazon Connect automation expertise since 2018

We have developed products that add value to Amazon Connect

Market-leading SD-WAN Connectivity

- 0333 220 0222
- ▶ hello@digitalspace.co.uk
- 🛪 www.digitalspace.co.uk







- 0333 220 0222
- ▶ hello@digitalspace.co.uk
- 🛪 www.digitalspace.co.uk